

School Policy

NOTICE TO STUDENTS CANCELLATION POLICY

NO REFUND is guaranteed after 14 calendar days or if coursework has already been started. Credit card cancellation will be made to your card after 7% deduction (3.5% credit card charge on each way).

Check refund will be subject to a 10% cancellation fee.

All refund requests should be emailed in to elicenseshool@yahoo.com or dynastyschool@yahoo.com
Technical

support is available via email or telephone. Our support hours are Monday to Friday 9-5 PST. You may call 800-888-8827 and ask for

technical support. Our email support address is elicenseshool@yahoo.com. Every attempt is made to personally answer e-mails within 24-hours on weekdays. Please feel free to also call us at our toll free number 800-888-8827.

All course lessons on the computer must be completed within 6 months from the date of enrollment. After 6 months your course will be archived and deactivated. You have 6 months to access and review the course content including downloading your certificate of completion (if applicable)

For courses paid with installments, you must pay off your balance if completed prior to course completion. We will not issue your certificate of completion until final payment is received.

MAXIMUM TIME COURSE EXTENSION

REQUIREMENTS FOR COMPLETING THE COURSE

2. Acknowledge and accept the digital Student Affidavit prior to starting your course. The Student Affidavit serves as a "signed" document certifying that you will personally complete each assigned lesson of instruction. A "Student Affidavit" will be prompted on your course home page.

FINAL EXAM RULES

You must pass the exam with a minimum score that is set by the state or federal regulator for your state. If you fail the first exam you may retake it with a different version (re-take fee will apply). For details regarding the final exam, please download the "Online Final Exam Rules" please view your appraisal course information web page.

For technical assistance, please call Customer Support at 626-855-0455 or email us at info@eLicenseSchool.com. Technical Support is available Monday - Friday from 9:00am to 5:00pm PST excluding holidays.

You may use either PC or MAC with Internet connection.

Financial aid is not available for any courses.

HOURS OF OPERATION

HOLIDAYS (School closed for business)

Memorial Day

Labor Day

Day After Thanksgiving
Day

eLicense

School will not discriminate

on the basis of race, color, sex, religion, national origin, handicap, or
familial status in the establishment of fees, entrance qualifications or
standards for successful completion in any course.

STUDENT BEHAVIOR / DISCIPLINARY POLICIES

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