

Our Mission

NOTICE TO STUDENTS CANCELLATION POLICY

INSTRUCTOR/INSTRUCTIONAL SUPPORT

Instructor Support is available via email. Please email your questions to instructor@dynastyschool.com. Every attempt is made to personally answer e-mails within 24-hours on weekdays. Please feel free to also call us at 1-626-855-0455. Technical support is available via email or telephone. Our support hours are Monday to Saturday 9-5 PST. You may call 1-626-855-0455 and ask for technical support. Our email support address is dynastyschool@yahoo.com. Every attempt is made to personally answer e-mails within 24-hours on weekdays.

All course lessons on the computer must be completed within 12-months from the date of enrollment. After 12 months your course will be archived and deactivated. You have 12 months to access and review the course content including downloading your certificate of completion (if applicable)

For courses paid with installments, you must pay off your balance if completed prior to course completion. We will not issue your certificate of completion until final payment is received.

MAXIMUM TIME COURSE EXTENSION

Please refer to the step-by-step instructions on your course home page (top window) for each specific course regarding the completion of your course. To complete the course and to receive your Certificate of Completion, you must successfully complete the following requirements: 1. Complete ALL chapter quizzes in the course by answering each question correctly. You must meet the minimum score requirement (70%). 3. Successfully pass a final exam. (Refer to your specific course for final exam passing requirements).

CUSTOMER SUPPORT

If you email us please provide as much details on your issue so our technical support can effectively respond. New Years Day

Memorial Day

Labor Day

July 4th Day

Thanksgiving Day

eLicense/dynasty School will not discriminate on the basis of race, color, sex, religion, national origin, handicap, or familial status in the establishment of fees, entrance qualifications or standards for successful completion in any course.

STUDENT BEHAVIOR / DISCIPLINARY POLICIES